On inter-organizational trust engineering in networked collaborations: modeling and management of rational trust
Msanjila, S.S.

Citation for published version (APA):

General rights
It is not permitted to download or to forward/distribute the text or part of it without the consent of the author(s) and/or copyright holder(s), other than for strictly personal, individual use, unless the work is under an open content license (like Creative Commons).

Disclaimer/Complaints regulations
If you believe that digital publication of certain material infringes any of your rights or (privacy) interests, please let the Library know, stating your reasons. In case of a legitimate complaint, the Library will make the material inaccessible and/or remove it from the website. Please Ask the Library: http://uba.uva.nl/en/contact, or a letter to: Library of the University of Amsterdam, Secretariat, Singel 425, 1012 WP Amsterdam, The Netherlands. You will be contacted as soon as possible.
Acknowledgements

My PhD work has finally come to an end. The findings presented in this thesis are achieved during a research work of several years. Now, I look back with delight reflecting many nice moments, difficult times, and promising work that I experienced during the entire research period. During this period, I collaborated with colleagues, friends and relatives, and thus in this section, I would like to use this opportunity to express my appreciation to everybody that I met and worked with in this research.

First of all I would like to thank my promoter Prof. Peter M. A. Sloot and my co-promoter Dr. Hamideh Afsarmanesh. On one hand, it was Prof. Peter M. A. Sloot who guided me in the last part of my research, while giving me his support on my work. On the other hand, I would like to thank my co-promoter Dr. Hamideh Afsarmanesh for giving me the opportunity to become a member of her group (the COLNET group), and for all the confidence and support that I have received from her. While doing research with Hamideh during the last years, I have learned about many issues associated with academic life, in particular those related to: writing publications in good English, carrying out and reporting high-level scientific research, collaborating with people of different culture and with different level of knowledge and so on. Without her dedication and tirelessness supervision this thesis would not have reached this final shape that it presently has. I am very grateful to both of you for all the work that we have done together during the last years.

In the same way, I want to thank all the members of the COLNET group with whom I shared many professional and recreational activities. In particular, I would like to give my appreciation to Ekaterina Ermilova for her commitment in our collaboration during the entire period of my research work. Katja, we will always remember the busy times we had together and the late-night working while we were trying to meet the deadlines for submitting papers and deliverables of ECOLEAD project. To other members of the COLNET group namely, Ozugl, Victor, and Ammar, thank you for your senior advices on working style and doing research in projects as it is cultured in the group. It was a pleasure for me to work with such a nice multi-cultural and multi-national group of people.

To my officemate in Matrix I, Henriette thank you for the timely responses on jokes, they kept me smiling and got me out of work related stress; Mattij thank you for your competitive participation in making joyful jokes in the room, it always made me think of more new jokes. But surely, Katja, Henriette and Mattij thank you for the four committed years in helping me in a number of aspects related to my thesis. It is hard to mention all these aspects in this paragraph which is dedicated to you. I’m grateful for your support.

I also want to express my appreciation to the members of the evaluation committee for the time that they dedicated to the promotion activities. I’m also thankful to the partners of the ECOLEAD project since without their collaboration, provision of the real-case application
scenarios related to industrial VBE networks, and performance of validation, this research would have been so hard to empirically develop.

Furthermore, during the elaboration of this thesis I received the assistance of many colleagues and friends within the Human Computer Studies Lab (HCS). I would like to thank Saskia van Loo for her tirelessness working on reminding and helping me with all administrative tasks and deadlines. I would also like to thank the following for their advices on different aspects of my research: Vera Hollink, Victor de Boer, Jochem Liem, Sennay Ghebreab, Gerben de Vries, Sophia Katrenko, Niels Netten, Frank Nack, Vanessa Evers, Wouter Jansweijer, Floris Linnebank, Wico Mulder, Jacobijn Sandberg, Maarten van Someren, Jan Wielemaker, Andi Winterboer, Bert Bredeweg, Paul Sales, Jafar Tanha and all those whose names are not in this list. I would also like to thank Heather Lane, Samir Saberi, Austin Ajah and Mwateni for helping me with different aspects of writing my thesis. Finally, I would like to thank the members of my family, Adela (the mother of the family), Masaka (the son) and Judith (the daughter), for their patience and tolerance during the last years of missing their family’s dad.

Simon Samwel Msanjila