UITNODIGING

Voor het bijwonen van de openbare verdediging van het proefschrift

EMERGENCY DEPARTMENT CROWDING
FACTORS INFLUENCING FLOW

door

CHRISTIEN VAN DER LINDEN

op donderdag 5 maart 2015
om 13.00 uur in de Aula
van de Universiteit van Amsterdam
Oude Lutherse kerk
Singel 411 (hoek Spui)
te Amsterdam

Na afloop bent u van harte welkom op de receptie ter plaatse

Christien van der Linden
Laan van Meerdervoort 177
2517 AZ Den Haag
+31 6 50651825

PARRAFMEN

Naomi van der Linden
+31 6 41845638

Frans de Voeght
+31 6 51403027

phdchris10@gmail.com
EMERGENCY DEPARTMENT CROWDING
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Christien van der Linden
For reasons of consistency within this thesis, some terms have been standardised throughout the text. As a consequence the text may differ in this respect from the articles that have been published.

Financial support for the publication of this thesis was kindly provided by:

- The Board of Directors of Medical Centre Haaglanden and Bronovo-Nebo
- The Emergency Physicians of Medical Centre Haaglanden and Bronovo-Nebo
- The Netherlands Society of Emergency Physicians (NVSHA)
- The Netherlands Society of Emergency Nurses (NVSHV)
- Traumacentrum West
- Department of Surgery, Medical Centre Haaglanden and Bronovo-Nebo
- Department of Internal Diseases and Gastroenterology, Medical Centre Haaglanden and Bronovo-Nebo
- ChipSoft

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EMERGENCY DEPARTMENT CROWDING
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ACADEMISCH PROEFSCHRIFT

ter verkrijging van de graad van doctor
aan de Universiteit van Amsterdam
op gezag van de Rector Magnificus
prof. dr. D.C. van den Boom
ten overstaan van een door het college voor promottes ingestelde
commissie,
in het openbaar te verdedigen in de Aula der Universiteit
op donderdag 5 maart 2015, te 13:00 uur

door

Maria Christina van der Linden

geboren te ‘s-Gravenhage
PROMOTIECOMMISSIE

Promotores: Prof. dr. J.C. Goslings
            Prof. dr. R.J. de Haan

Copromotores: Dr. R. Lindeboom
               Prof. dr. C. Lucas

Overige leden: Prof. dr. P.J.M. Bakker
                Prof. dr. P. Patka
                Prof. dr. W.C. Peul
                Dr. S.J. Rhemrev
                Prof. dr. I.B. Schipper

Faculteit der Geneeskunde
Emergency department crowding is the elephant standing in the room; it is very difficult to describe how heavy he is, how bad he smells, and just when the floor might give

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