Design speaks

Improving patient-centeredness for older people in a digitalizing healthcare context

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Propositions pertaining to this thesis

1. Aging barriers inhibit interaction and adoption of patient portal and mHealth technologies by older adult patients | This thesis

2. Assessment of older adults’ specific motivational barriers to the use of eHealth should be an integral part of eHealth usability testing | This thesis

3. By supporting pilots that aim to provide solutions to aging barriers to eHealth interventions, healthcare insurers can prevent a catch22 regarding eHealth effectiveness for older adults | This thesis

4. Evaluating eHealth technologies with older adult patients requires adjustments of current standardized usability evaluation approaches | This thesis


6. The test of the machine is the satisfaction it gives you. There isn’t any other test. If the machine produces tranquility it’s right. If it disturbs you it’s wrong until either the machine or your mind is changed. Robert M. Pirsig | Zen and the Art of Motorcycle Maintenance: An Inquiry Into Values, 1974


8. Are you a man or a mouse? | My dad’s physiotherapist, 2017

9. Le sens commun n’est pas si commun | Common sense is not so common. Voltaire | Dictionnaire philosophique portatif, 1764

10. I have no idea where this will lead us, but I have a definite feeling it will be a place both wonderful and strange. Dale Cooper, fictional character | Twin Peaks Episode 25, 1991