Living in concentrated poverty
Pinkster, F.M.

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APPENDIX I: Survey Questionnaire

This is a translation of the Dutch questionnaire on social networks used in this study. It should be noted that in translating any questionnaire some nuances and terms specific to the Dutch language, culture or institutional setting might be lost. Such caution is particularly relevant for this questionnaire, in which an attempt was made to make the wording as plain and simple as possible to match the respondents’ low educational background and the potential lack of Dutch language skills of first generation immigrant residents. For those interested in the Dutch questionnaire a copy can be provided by the author (e-mail: f.m.pinkster@uva.nl) on request.

Introduction
Hello, my name is…... (name interviewer) from Onderzoeksbureau Labyrinth. I am here on behalf of the Universiteit van Amsterdam. We recently send you a letter to announce that we would be approach you for an interview. Do you have some time to participate and answer some questions for us? The interview should take about half an hour.

Selection question
Q.1) Might I first ask you how old you are?
O.1) Years:........................

Interviewer: The interview is meant for residents between 18 and 65 years old. If the respondent is older than 65 or younger than 18, explain the age selection criterion. Thank the respondent for their willingness to participate and ask if there are others in their household between 18 and 65 years old who might be able to participate.

About the interview
Before we start I want to shortly tell you what we would like to talk to you about today. We would like ask you some questions about your life in ………. (name neighborhood) and what role neighborhood contacts play in your life. Of course, for everyone this is different. Some people have lived here for years while others just moved here. Some might feel more at home than others and some might have more contact with their neighbors than others. It is exactly these differences between residents that we are interested in.

In answering our questions there are no right or wrong answers; we are interested in your own experience. Of course your name will remain secret and everything we talk about will be anonymous. If you have any questions during the interview or our questions are not clear, please let me know. Do you have any questions before we begin?
Interviewer, please include questions here:

________________________________________________________________________
________________________________________________________________________

Interviewer: please fill in the following questions about respondent.

Q2) Neighborhood
   O 1) Transvaalkwartier
   O 2) Regentessekwartier

Q3) Sex
   O 1) Male
   O 2) Female

NEIGHBORHOOD AND RESIDENTIAL HISTORY
Read: The first questions are about the neighborhood and your residential history.

Q4) How long have you lived in this neighborhood?
   O 1) Years................
   O 2) Don’t know / No answer

Q5) How long have you lived in this house?
   O 1) Years................
   O 2) Don’t know / No answer

Q6) When you moved to the neighborhood, did you choose to live here?
   O 1) Yes, I chose to move to this neighborhood
   O 2) No, I would have preferred another neighborhood
   O 3) No, I just ended up here
   O 4) Don’t know / No answer

Q7) Did you know anyone in the neighborhood, before you moved here?
   O 1) Yes
   O 2) No
   O 3) Don’t know / no answer

   a) Who were they?  Interviewer: More than one answer possible
      O 1) Parents
      O 2) Brother / sister
      O 3) Cousins / aunt / uncle
      O 4) Children
      O 5) Friends
      O 6) Don’t know / No answer

b) Was the fact that they lived here an important reason to move here?
   O 1) Yes
   O 2) No
   O 3) Don’t know / No answer

Q8) Can you indicate how much you feel at home in the neighborhood?
   O 1) Completely at home
   O 2) Slightly at home
   O 3) A little at home / a little not at home
   O 4) Not really at home
   O 5) Absolutely not at home
   O 6) Don’t know / No answer

Q9) Can you tell me what is positive and what is negative about this neighborhood?
   Interviewer: please ask about different positive and negative aspects and describe below.

Positive aspects:

________________________________________________________________________
________________________________________________________________________

Negative aspects:

________________________________________________________________________
________________________________________________________________________

Q10) How would you describe the contact between people in your neighborhood? Would you describe it as...
    O 1) Very good
    O 2) Quite good
    O 3) Neither good, nor bad
    O 4) Not good
    O 5) Bad
    O 6) Don’t know / No answer

Q11) Would you like to move?
    O 1) Yes
    O 2) No
    O 3) Don’t know / No answer

   a) Are you currently looking for another home?
      O 1) Yes
      O 2) No
      O 3) Don’t know / No answer
b) Are you looking in this neighborhood or in another neighborhood?
 O 1) This neighborhood → go to Q13)
 O 2) Other neighborhood → go to Q13)
 O 3) No preference → go to Q13)
 O 4) Don’t know / No answer → go to Q13)

Q12) Why do you want to stay in this neighborhood?
Interviewer: respondent can give three answers in order of importance.

<table>
<thead>
<tr>
<th>TABLE 1</th>
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<tbody>
<tr>
<td>Reason</td>
</tr>
<tr>
<td>Location</td>
</tr>
<tr>
<td>Public transportation</td>
</tr>
<tr>
<td>Shops</td>
</tr>
<tr>
<td>Market</td>
</tr>
<tr>
<td>Religious institution</td>
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<tr>
<td>School children</td>
</tr>
<tr>
<td>Friends and family in neighborhood</td>
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<tr>
<td>Feel attached to neighborhood</td>
</tr>
<tr>
<td>Cheap housing</td>
</tr>
<tr>
<td>Other reasons:</td>
</tr>
<tr>
<td>Don’t know / No answer</td>
</tr>
</tbody>
</table>

CONTACT WITH NEIGHBORS
Read: The following questions are about your contacts with neighbors in this building.

Q13)
 a) How many of your neighbors do you have a chat with? Is that..........
 O 1) With all of them
 O 2) With most of them
 O 3) With just a few of them
 O 4) With no one → go to Q14)
 O 5) No answer → go to Q14)

b) Are they...................? (more than one answer possible)
 O 1) Of Dutch descent
 O 2) Of Turkish descent
 O 3) Of Moroccan descent
 O 4) Of Surinamese descent
 O 5) Of Antillean descent
 O 6) Of other minority background

Q14)
 a) How many of your neighbors do you visit at home? Is that..........
 O 1) All of them
 O 2) Most of them
 O 3) Just a few of them
 O 4) No one → go to Q15)
 O 5) No answer → go to Q15)

b) Are they...................? (more than one answer possible)
 O 1) Of Dutch descent
 O 2) Of Turkish descent
 O 3) Of Moroccan descent
 O 4) Of Surinamese descent
 O 5) Of Antillean descent
 O 6) Of other minority background

Q15) Which neighbors can you call when you need help with something?
 O 1) All of them
 O 2) Most of them
 O 3) Just a few of them
 O 4) No one → go to Q16)
 O 5) No answer → go to Q16)

a) Are they...................? (more than one answer possible)
 O 1) Of Dutch descent
 O 2) Of Turkish descent
 O 3) Of Moroccan descent
 O 4) Of Surinamese descent
 O 5) Of Antillean descent
 O 6) Of other minority background

Q16) Do your neighbors ever bother you?
 O 1) Yes → go to Q17)
 O 2) No
 O 3) No answer → go to Q17)

b) How do they bother you? Do they bother you with....
Interviewer: read out the list below.

<table>
<thead>
<tr>
<th>TABLE 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Yes</td>
</tr>
<tr>
<td>1. noise</td>
</tr>
<tr>
<td>2. trash</td>
</tr>
<tr>
<td>3. kids</td>
</tr>
<tr>
<td>4. (cooking) smells</td>
</tr>
<tr>
<td>5. pets</td>
</tr>
<tr>
<td>6. other</td>
</tr>
</tbody>
</table>
c) When your neighbors bother you, do you talk to them about it?
 O 1) Yes → go to d)
 O 2) No
 O 3) No answer → go to d)

d) Why not?

BACKGROUND CHARACTERISTICS
Read: The following questions are about your family and ethnic background.

Q17
a) Do you share your home with anyone? Interviewer please check the appropriate category. The respondent is:
 O 1) Single → go to Q19)  
 O 2) Single parent with children → go to Q18)
 O 3) Couple without children → go to Q19)
 O 4) Couple with children → go to Q18)
 O 5) Older than 18 living with parents → go to b)  
 O 6) Other:................................................................. → go to Q19)
 O 7) Don’t know / No answer → go to Q19)

b) Which parent do you live with?
 O 1) Father
 O 2) Mother
 O 3) Both parents
 O 4) Don’t know / No answer

c) How many kids live at home?
 O 1) Number: ............ → go to Q19)
 O 2) Don’t know / No answer

d) How many are older than 18?
 O 1) None
 O 2) Number: ............
 O 3) Don’t know / No answer → go to Q19)

e) How many of them are in high school?
 O 1) None
 O 2) Number: ............
 O 3) Don’t know / No answer

e) How many of them are in elementary school?
 O 1) None → go to e)
 O 2) Number: ............ → go to d)
 O 3) Don’t know / No answer → go to Q19)

Q18
a) How many kids live at home?
 O 1) Number: ............ → go to Q19)
 O 2) Don’t know / No answer

b) How many are older than 18?
 O 1) None
 O 2) Number: ............
 O 3) Don’t know / No answer → go to Q19)

c) How many of them are in high school?
 O 1) None
 O 2) Number: ............
 O 3) Don’t know / No answer

d) How many of them are in elementary school?
 O 1) None → go to e)
 O 2) Number: ............ → go to d)
 O 3) Don’t know / No answer → go to Q19)

Q19
a) Where were you born?
 O 1) The Netherlands → go to c)  
 O 2) Suriname
 O 3) Dutch Antilles
 O 4) Morocco
 O 5) Turkey
 O 6) Elsewhere:...............................................................  
 O 7) Don’t know / No answer

b) How old were you when you moved to the Netherlands?
 O 1) Years.......................... → go to Q20)
 O 2) Don’t know / No answer → go to Q20)

c) Where was your father born?
Interviewer see Table 3

d) Where was your mother born?
Interviewer see Table 3

TABLE 3

<table>
<thead>
<tr>
<th>Father</th>
<th>Mother</th>
</tr>
</thead>
<tbody>
<tr>
<td>Netherlands</td>
<td></td>
</tr>
<tr>
<td>Suriname</td>
<td></td>
</tr>
<tr>
<td>Dutch Antilles</td>
<td></td>
</tr>
<tr>
<td>Morocco</td>
<td></td>
</tr>
<tr>
<td>Turkey</td>
<td></td>
</tr>
<tr>
<td>Elsewhere:</td>
<td></td>
</tr>
<tr>
<td>Don’t know / No answer</td>
<td></td>
</tr>
</tbody>
</table>

Interviewer: only ask residents with Surinamese background:

e) Are you Hindustani-Surinamese?
 O 1) Yes
 O 2) No
 O 3) Don’t know / No answer
PERSONAL NETWORK
Read: The next questions are about your social network.

**Q20** Where does your family live? Do they live....
- O 1) All in the neighborhood
- O 2) Majority in the neighborhood
- O 3) Half in the neighborhood, half elsewhere
- O 4) Majority outside the neighborhood
- O 5) All outside the neighborhood
- O 6) I have no family
- O 7) Don’t know / No answer

**Q21** Where do your friends live? Do they live....
- O 1) All in the neighborhood
- O 2) Majority in the neighborhood
- O 3) Half in the neighborhood, half elsewhere
- O 4) Majority outside the neighborhood
- O 5) All outside the neighborhood
- O 6) I have no family
- O 7) Don’t know / No answer

SUPPORT IN NETWORK
Read: I would like to ask you some more detailed questions about your contacts in and outside the neighborhood. Of course, this information is also anonymous and no one can find out who your relatives or acquaintances are.

The next questions concern people who you could turn to in case you need anything. The questions concern people who are not part of your household, like family members, friends, colleagues or other people such as community workers, who could help you or give you advice at short notice, for example within a week. We will give you a number of examples of help or advice. For each of these you can indicate who you might be able to turn to.

Interviewer: See table 4 for questions 23-33. The support items represent hypothetical situations. For every support item the respondent should indicate whether they know anyone, and if so, what their relationship is and whether this person lives in the neighborhood. If the respondent does not know anyone, you can skip questions b and c.

PRESTIGE IN NETWORK
Read: The next questions are about the work background, place of residence and background of your relatives and friends.

Interviewer: See table 5 for questions 34-55. Please fill in the first person that someone thinks of. If the respondent does not know anyone, you can skip questions b and c.

---

**Table 4: Support in Network**

<table>
<thead>
<tr>
<th>Q22</th>
<th>Q23</th>
<th>Q24</th>
<th>Q25</th>
<th>Q26</th>
<th>Q27</th>
<th>Q28</th>
<th>Q29</th>
<th>Q30</th>
<th>Q31</th>
<th>Q32</th>
</tr>
</thead>
<tbody>
<tr>
<td>Who can do your groceries when you are sick?</td>
<td>With whom you can discuss which political party you want to vote for?</td>
<td>Who can help with odd jobs around the house, like painting or putting in a floor?</td>
<td>Who knows a lot about government regulations, like social security, child support or rent subsidies?</td>
<td>Who can babysit your children?</td>
<td>Who can advice you about problems at work?</td>
<td>Who can arrange a summer job for you or a family member?</td>
<td>Who can lend you a large amount of money (i.e. 2500 euro)</td>
<td>Who can help you to find a job?</td>
<td>Who can advice you in case of family problems?</td>
<td>Who might be able to help you with problems with your landlord or with the municipality?</td>
</tr>
<tr>
<td>0. does not know anyone</td>
<td>1. Yes</td>
<td>9. no answer / does not apply</td>
<td>1. first degree family (children / parents / siblings)</td>
<td>2. second degree family (uncle / aunt / cousins)</td>
<td>3. friends / acquaintance</td>
<td>4. Colleague</td>
<td>5. community services</td>
<td>1. Yes</td>
<td>2. No</td>
<td></td>
</tr>
</tbody>
</table>
DAILY ACTIVITIES
Read: The following questions concern your daily activities.

Q55) Do you work?
   a) Yes
   b) No
   c) No answer

UNEMPLOYED

Q56) What do you spend most of your time on during the day?
   a) School
   b) Housework
   c) Volunteering
   d) No answer

Q57) Why not?
   a) Health problems
   b) Pregnancy
   c) Other reason: ...............................................................  
   d) No answer

Q58) What type of job are you looking for?
   a) Economic sector and job description ..................................
   b) No answer

Q59) How are you looking for a job?
   a) Interviewer: more than one answer possible
   b) Walk-in application
   c) Social services
   d) Job agency
   e) Formal job application
   f) Informal via family or acquaintance
   g) Other: .................................................................
   h) Don't know / No answer

b) Is this job agency located in your neighborhood?
   a) Yes
   b) No
   c) Other: .................................................................
   d) No answer
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Q60) a) What is your highest educational degree?
   O 1) Have not finished elementary school
   O 2) Elementary school
   O 3) Mavo / Vmbo
   O 4) Havo / Mbo / VWO
   O 5) HBO / WO
   O 6) Education abroad
   O 7) Don’t know
   O 8) No answer
   -> go to Q61

   b) At what age did you finish this degree?.........................
   Q61) Did you work in the past?
   O 1) Yes
   O 2) No
   O 3) No answer
   -> go to Q70

LAST JOB

Q62) a) What was your last job?
   O 1) Economic sector and job description............................... 
   O 2) No answer
   -> go to Q63

   b) How many hours did you work? .................. (No answer= 99)
   c) How many years did you do this job? ................. (No answer= 99)
   d) Did you work in your own neighborhood or elsewhere?
      O 1) In the neighborhood
      O 2) Elsewhere
      O 3) Don’t know / No answer
   -> go to Q63

Q63) a) How did you find this job?
   O 1) Walk-in application 
   O 2) Social services
   O 3) Job agency
   -> go to Q70

EMPLOYED

Q54) a) What work do you do?
   O 1) Economic sector and job description............................... 
   O 2) No answer
   -> go to c)

   b) How many hours a week do you work? .................. (No answer= 99)
   c) How many years have you had this job? ................. (No answer= 99)
   d) Do you work in the neighborhood or elsewhere?
      O 1) In de neighborhood
      O 2) Elsewhere
      O 3) Don’t know / No answer
   -> go to Q70

   e) Do you follow any additional educational training?
      O 1) Yes
      O 2) No
      O 3) No answer
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Q65)

a) How did you find your current job?
   - O 1) Walk-in application
   - O 2) Social services
   - O 3) Job agency
   - O 4) Formal job application
   - O 5) Informal via family or acquaintance
   - O 6) Other: ...........................................
   - O 7) Don't know / No answer

b) Was this job agency located in your neighborhood?
   - O 1) Yes
   - O 2) No
   - O 3) Don't know / No answer

c) How did you find out about this job opening?
   - O 1) Through relative, friend or acquaintance
   - O 2) Newspaper / internet, etc.
   - O 3) Other source: ...........................................
   - O 4) Don't know / No answer

d) Did he or she live in your neighborhood?
   - O 1) Yes
   - O 2) No
   - O 3) Don't know / No answer

e) Did you live in this neighborhood at that time?
   - O 1) Yes
   - O 2) No
   - O 3) Don't know / No answer

Q66)

a) What is your highest educational degree?
   - O 1) Have not finished elementary school
   - O 2) Elementary school
   - O 3) Mavo / Vmbo
   - O 4) Havo / Mbo / VWO
   - O 5) HBO / WO
   - O 6) Education abroad
   - O 7) Don't know
   - O 8) No answer

Q67)

a) Is this your first job?
   - O 1) No
   - O 2) Yes
   - O 3) No answer

b) What did you do previously?
   - O 1) School
   - O 2) Did not work due to health problems
   - O 3) Take care of family
   - O 4) Other: ...........................................

PREVIOUS JOB

Q68)

a) What was your previous job?
   - O 1) Economic sector and job description
   - O 2) No answer

b) How many hours a week did you work? ...........................................  (No answer= 99)
c) How many years have you had this job? ...........................................  (No answer= 99)
d) Do you work in the neighborhood or elsewhere?
   - O 1) In de neighborhood
   - O 2) Elsewhere
   - O 3) Don't know / No answer

e) Was this job agency located in your neighborhood?
   - O 1) Yes
   - O 2) No

Q69)

a) How did you find your previous job?
   - O 1) Walk-in application
   - O 2) Social services
   - O 3) Job agency
   - O 4) Formal job application
   - O 5) Informal via family or acquaintance
   - O 6) Other: ...........................................
   - O 7) Don't know / No answer

b) Was this job agency located in your neighborhood?
   - O 1) Yes
   - O 2) No
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O 3) Don’t know / No answer

c) How did you find out about this job opening?
   O 1) Through relative, friend or acquaintance
   O 2) Newspaper / internet, etc
   O 3) Other
   O 4) Don’t know / No answer

d) Did he or she live in your neighborhood?
   O 1) Yes
   O 2) No
   O 3) Don’t know / No answer

e) Did you live in this neighborhood at that time?
   O 1) Yes
   O 2) No
   O 3) Don’t know / No answer

Q70) I would like to ask your opinion about a few statements concerning work. Please indicate whether you strongly agree, agree, do not agree nor disagree, disagree or strongly disagree.

<table>
<thead>
<tr>
<th></th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Do not agree or disagree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Work is very important to me</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>b. I understand why people won’t work for minimum wage if they can get benefits.</td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>c. Children should stay in school as long as possible in order to get a good job.</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>d. If someone can’t do their job anymore, for example because of health reasons, they should find another job.</td>
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</table>

DAILY ACTIVITIES OTHER HOUSEHOLD MEMBERS
Read: I have some final questions about the daily activity patterns of your family members.
Interviewer: do not ask these questions to singles but go to question 74.

Q71) a) What does your husband / wife / partner do?
   O 1) Work
   O 2) School
   O 3) Home
   O 4) Volunteer
   O 5) No answer

O 6) Does not apply

b) What type of work does he or she do?
   Report answers in Table 7

c) How many hours a week does he or she work?
   Report answers in Table 7

d) Does he or she work in the neighborhood?
   O 1) In the neighborhood
   O 2) Elsewhere
   O 3) Don’t know / No answer

Q72) Are there any other family members who have a job?
   O 1) Yes
   O 2) No
   O 3) No answer
   -> End of interview

Q73) Report answers in Table 7

a) Who are they?

b) What type of work do they do?

c) How many hours a week does they work?

d) Do they work in the neighborhood?
   O 1) In the neighborhood
   O 2) Elsewhere
   O 3) Don’t know / No answer
APPENDIX II: Topic list interviews

This is a translation of the topic list used to conduct the qualitative interviews with residents in the low income neighborhood of Transvaal. It should be noted that in translating this list some nuances and terms specific to the Dutch language, culture and institutional setting might be lost. For those interested the Dutch topic list can be provided by the author (e-mail: f.m.pinkster@uva.nl) on request.

Introduction
Before we start I just want to shortly tell you again what we will talk about today. I will try to get a picture of your life in Transvaal, how you like the neighborhood, about your contacts with neighbors and other people in the neighborhood, like friends or family, and about your daily activities. So I am interested in your experiences here in the neighborhood. Of course, anything we talk about is anonymous. If you have any questions during the interview or my questions are not clear, please let me know. Do you have any questions before we start? …

First I would like to ask you if it is ok if I record our conversation. That way I don’t have to write as much while we talk. This recording will only be used by me and will not be given to others. Is that ok? …

To start, maybe you could shortly introduce yourself, tell me who you are, your age and for example how long you have lived in Transvaal...

PART A. Home and neighborhood

• Residential situation
  O Residential history
  O Current housing situation:
    - Household situation
  O Reasons for moving

• Neighborhood attachment: How do you like living in Transvaal?
  O Positive aspects
  O Negative aspects
  O Do you find this neighborhood a good place to raise children?
    - Reasons, ask for examples and own experiences
    - Positive aspects
    - Negative aspects
    - How do your children experience these negative processes?
    - Parental strategies: How do you deal with them?
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- Neighborhood social composition: How would you describe the residents in this neighborhood?
- Socio-economic/ethnic composition
- Behavior
- Interaction between residents
- Do you feel at home amongst these residents?

- Wish to move
  - Reasons

PART B. Contacts with neighbors and other residents

- Neighbors
  - Could you tell me who your neighbors are?
    - Household situation, ethnic and socio-economic background
  - What is your relationship with your neighbors?
    - How do you like your neighbors?
    - Whom do you talk to?
    - Examples, i.e. If you think of the last time you talked to a neighbor, who was it and what happened?
    - Examples, i.e. Do you ever help out your neighbor with anything? And vice-versa?

- Other residents
  - Are there any other people in the neighborhood that you are in touch with?
  - How did you meet?
  - Where do you meet?

- Neighborhood organizations
  - Are you active in any neighborhood associations?
  - Reasons for involvement

PART C. Composition and locality of social network

- Family
  - Location: Where does your family live?
    - Parents / children / siblings / other family members
  - In case of relatives in the neighborhood
    - Frequency contact
    - Type of contact
    - Importance
    - Examples, i.e. If you think of the last time you talked to relative in the neighborhood, who was it and what happened?
  - Have any relatives moved away? Why?

- Friends and acquaintances
  - Location: Where do most of your friends live?
    - Mostly outside the neighborhood, equally in the neighborhood and elsewhere or mostly in the neighborhood?
  - Are there any (other) people in the neighborhood with whom you have a good relationship?

PART D. Employment and job search strategies

- If working
  - Type of job
  - Location job
  - Job search strategy
  - Employment history
  - Attitude with respect to work
    - How do you like your job?
    - Is your work important to you? Why?

- If not working:
  - What do you do during the day?
  - Attitude with respect to work: are you looking for work
    - If yes: Job search strategy
      - How important is it for you to find a job?
      - What do you family and friends think about your job?
      - Are there any people who are helping you to find a job?
      - Expectations
    - If no: Why not?
      - What do you family and friends think about this?
      - Expectations: If you were looking for a job, how easy would it be to find one?

- How do you get an income?
- Are there people who help you get by?
- Employment history

- Educational background

- Daily activities family members