Living in concentrated poverty

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APPENDIX I: Survey Questionnaire

This is a translation of the Dutch questionnaire on social networks used in this study. It should be noted that in translating any questionnaire some nuances and terms specific to the Dutch language, culture or institutional setting might be lost. Such caution is particularly relevant for this questionnaire, in which an attempt was made to make the wording as plain and simple as possible to match the respondents’ low educational background and the potential lack of Dutch language skills of first generation immigrant residents. For those interested in the Dutch questionnaire a copy can be provided by the author (e-mail: f.m.pinkster@uva.nl) on request.

**Introduction**

Hello, my name is…… (name interviewer) from Onderzoeksbureau Labyrinth. I am here on behalf of the Universiteit van Amsterdam. We recently send you a letter to announce that we would be approach you for an interview. Do you have some time to participate and answer some questions for us? The interview should take about half an hour.

**Selection question**

Q 1) Might I first ask you how old you are?

O 1) Years:.................................

**Interviewer:** The interview is meant for residents between 18 and 65 years old. If the respondent is older than 65 or younger than 18, explain the age selection criterion. Thank the respondent for their willingness to participate and ask if there are others in their household between 18 and 65 years old who might be able to participate.

**About the interview**

Before we start I want to shortly tell you what we would like to talk to you about today. We would like ask you some questions about your life in ……… (name neighborhood) and what role neighborhood contacts play in your life. Of course, for everyone this is different. Some people have lived here for years while others just moved here. Some might feel more at home than others and some might have more contact with their neighbors than others. It is exactly these differences between residents that we are interested in.

In answering our questions there are no right or wrong answers; we are interested in your own experience. Of course your name will remain secret and everything we talk about will be anonymous. If you have any questions during the interview or our questions are not clear, please let me know. Do you have any questions before we begin?
Interviewer, please include questions here:

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Interviewer: please fill in the following questions about respondent.

Q2) Neighborhood
   O 1) Transvaalkwartier
   O 2) Regentessekwartier

Q3) Sex
   O 1) Male
   O 2) Female

NEIGHBORHOOD AND RESIDENTIAL HISTORY
Read: The first questions are about the neighborhood and your residential history.

Q4) How long have you lived in this neighborhood?
   O 1) Years
   O 2) Don’t know / No answer

Q5) How long have you lived in this house?
   O 1) Years
   O 2) Don’t know / No answer

Q6) When you moved to the neighborhood, did you choose to live here?
   O 1) Yes, I chose to move to this neighborhood
   O 2) No, I would have preferred another neighborhood
   O 3) No, I just ended up here
   O 4) Don’t know / No answer

Q7) Did you know anyone in the neighborhood, before you moved here?
   O 1) Yes
   O 2) No
   O 3) Don’t know / no answer

a) Who were they?  Interviewer: More than one answer possible
   O 1) Parents
   O 2) Brother / sister
   O 3) Cousins / aunt / uncle
   O 4) Children
   O 5) Friends
   O 6) Don’t know / No answer

b) Was the fact that they lived here an important reason to move here?
   O 1) Yes
   O 2) No
   O 3) Don’t know / No answer

Q8) Can you indicate how much you feel at home in the neighborhood?
   O 1) Completely at home
   O 2) Slightly at home
   O 3) A little at home / a little not at home
   O 4) Not really at home
   O 5) Absolutely not at home
   O 6) Don’t know / No answer

Q9) Can you tell me what is positive and what is negative about this neighborhood?
   "Interviewer: please ask about different positive and negative aspects and describe below.

Positive aspects:

-----------------------------------------------

-----------------------------------------------

Negative aspects:

-----------------------------------------------

-----------------------------------------------

Q10) How would you describe the contact between people in your neighborhood? Would you describe it as...
   O 1) Very good
   O 2) Quite good
   O 3) Neither good, nor bad
   O 4) Not good
   O 5) Bad
   O 6) Don’t know / No answer

Q11) Would you like to move?
   O 1) Yes
   O 2) No
   O 3) Don’t know / No answer

a) Are you currently looking for another home?
   O 1) Yes
   O 2) No
   O 3) Don’t know / No answer
b) Are you looking in this neighborhood or in another neighborhood?
O 1) This neighborhood  → go to Q13)
O 2) Other neighborhood  → go to Q13)
O 3) No preference  → go to Q13)
O 4) Don’t know / No answer  → go to Q13)

Q22) Why do you want to stay in this neighborhood?
_interviewer: respondent can give three answers in order of importance._

<table>
<thead>
<tr>
<th>TABLE 1</th>
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</thead>
<tbody>
<tr>
<td>Reason</td>
</tr>
<tr>
<td>Location</td>
</tr>
<tr>
<td>Public transportation</td>
</tr>
<tr>
<td>Shops</td>
</tr>
<tr>
<td>Market</td>
</tr>
<tr>
<td>Religious institution</td>
</tr>
<tr>
<td>School children</td>
</tr>
<tr>
<td>Friends and family in neighborhood</td>
</tr>
<tr>
<td>Feel attached to neighborhood</td>
</tr>
<tr>
<td>Cheap housing</td>
</tr>
<tr>
<td>Other reasons:</td>
</tr>
<tr>
<td>Don’t know / No answer</td>
</tr>
</tbody>
</table>

CONTACT WITH NEIGHBORS
_read: The following questions are about your contacts with neighbors in this building._

Q23)
_a) How many of your neighbors do you have a chat with? Is that……….
O 1) With all of them
O 2) With most of them
O 3) With just a few of them
O 4) With no one  → go to Q24)
O 5) No answer  → go to Q24)_

b) Are they………………..?  (more than one answer possible)
O 1) Of Dutch descent
O 2) Of Turkish descent
O 3) Of Moroccan descent
O 4) Of Surinamese descent
O 5) Of Antillean descent
O 6) Of other minority background

Q24)
_a) How many of your neighbors do you visit at home? Is that……….
O 1) All of them
O 2) Most of them
O 3) Just a few of them
O 4) No one  → go to Q25)
O 5) No answer  → go to Q25)_

b) Are they………………..?  (more than one answer possible)
O 1) Of Dutch descent
O 2) Of Turkish descent
O 3) Of Moroccan descent
O 4) Of Surinamese descent
O 5) Of Antillean descent
O 6) Of other minority background

Q25) Which neighbors can you call when you need help with something?
O 1) All of them
O 2) Most of them
O 3) Just a few of them
O 4) No one  → go to Q26)
O 5) No answer  → go to Q26)

Q26) Do your neighbors ever bother you?
_a) Do your neighbors ever bother you?
O 1) Yes
O 2) No  → go to Q27)
O 3) No answer  → go to Q27)_

b) How do they bother you? Do they bother you with….  _interviewer: read out the list below._

<table>
<thead>
<tr>
<th>TABLE 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. noise</td>
</tr>
<tr>
<td>2. trash</td>
</tr>
<tr>
<td>3. kids</td>
</tr>
<tr>
<td>4. (cooking) smells</td>
</tr>
<tr>
<td>5. pets</td>
</tr>
<tr>
<td>6. other</td>
</tr>
</tbody>
</table>
When your neighbors bother you, do you talk to them about it?

- Yes → go to d)
- No
- No answer → go to d)

Why not?

**BACKGROUND CHARACTERISTICS**

Read: The following questions are about your family and ethnic background.

**Q17**

Do you share your home with anyone? Interviewer please check the appropriate category. The respondent is:

- Single
- Single parent with children
- Couple without children
- Couple with children
- Older than 18 living with parents
- Other
- Don’t know / No answer

**Q18**

Which parent do you live with?

- Father
- Mother
- Both parents
- Don’t know / No answer

**Q19**

Do they go to school in the neighborhood?

- Yes, all of them
- Yes, some of them
- No
- Don’t know / No answer

**Q20**

Where were you born?

- The Netherlands
- Suriname
- Dutch Antilles
- Morocco
- Turkey
- Elsewhere
- Don’t know / No answer

**Q21**

How old were you when you moved to the Netherlands?

- Years
- Don’t know / No answer

**Q22**

Where was your father born?

Interviewer see Table 3

**Q23**

Where was your mother born?

Interviewer see Table 3

**TABLE 3**

<table>
<thead>
<tr>
<th>Father</th>
<th>Mother</th>
</tr>
</thead>
<tbody>
<tr>
<td>Netherlands</td>
<td></td>
</tr>
<tr>
<td>Suriname</td>
<td></td>
</tr>
<tr>
<td>Dutch Antilles</td>
<td></td>
</tr>
<tr>
<td>Morocco</td>
<td></td>
</tr>
<tr>
<td>Turkey</td>
<td></td>
</tr>
<tr>
<td>Elsewhere</td>
<td></td>
</tr>
<tr>
<td>Don’t know / No answer</td>
<td></td>
</tr>
</tbody>
</table>

**Interviewer: only ask residents with Surinamese background:**

Are you Hindustani-Surinamese?

- Yes
- No
- Don’t know / No answer
### Support Network

#### Questions 22-33

<table>
<thead>
<tr>
<th>Question</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q22</td>
<td>Who can do your groceries when you are sick?</td>
</tr>
<tr>
<td>Q23</td>
<td>With whom you can discuss which political party you want to vote for?</td>
</tr>
<tr>
<td>Q24</td>
<td>Who can help with odd jobs around the house, like painting or putting in a floor?</td>
</tr>
<tr>
<td>Q25</td>
<td>Who knows a lot about government regulations, like social security, child support or rent subsidies?</td>
</tr>
<tr>
<td>Q26</td>
<td>Who can babysit your children?</td>
</tr>
<tr>
<td>Q27</td>
<td>Who can advise you about problems at work?</td>
</tr>
<tr>
<td>Q28</td>
<td>Who can arrange a summer job for you or a family member?</td>
</tr>
<tr>
<td>Q29</td>
<td>Who can lend you a large amount of money (i.e. 2500 euro)?</td>
</tr>
<tr>
<td>Q30</td>
<td>Who can help you to find a job?</td>
</tr>
<tr>
<td>Q31</td>
<td>Who can advise you in case of family problems?</td>
</tr>
<tr>
<td>Q32</td>
<td>Who might be able to help you with problems with your landlord or with the municipality?</td>
</tr>
</tbody>
</table>

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### Prestige in Network

#### Questions 34-55

<table>
<thead>
<tr>
<th>Question</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q34</td>
<td>Who is your most important relative who is not a member of your household?</td>
</tr>
<tr>
<td>Q35</td>
<td>Who is your most important friend or acquaintance?</td>
</tr>
<tr>
<td>Q36</td>
<td>Who is your most important colleague?</td>
</tr>
<tr>
<td>Q37</td>
<td>Who is your most important community worker?</td>
</tr>
<tr>
<td>Q38</td>
<td>Who is your most important family member?</td>
</tr>
<tr>
<td>Q39</td>
<td>Who is your most important non-family member?</td>
</tr>
</tbody>
</table>

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### Literature

- Read: The next questions are about your social network.
- Q20: Where does your family live? Do they live...
  - All in the neighborhood
  - Majority in the neighborhood
  - Half in the neighborhood, half elsewhere
  - Majority outside the neighborhood
  - All outside the neighborhood
  - I have no family
  - Don't know / No answer
- Q21: Where do your friends live? Do they live...
  - All in the neighborhood
  - Majority in the neighborhood
  - Half in the neighborhood, half elsewhere
  - Majority outside the neighborhood
  - All outside the neighborhood
  - I have no family
  - Don't know / No answer
### DAILY ACTIVITIES

Read: The following questions concern your daily activities.

**Q55)**

a) Do you work?
   1. Yes  
   2. No  
   3. No answer

   -> go to Q64)

b) Unemployed

**Q56)**

What do you spend most of your time on during the day?

1. School
2. Housework
3. Volunteering
4. No answer

**Q57)**

a) Are you looking for work?
   1. Yes  
   2. No  
   3. No answer

   -> go to Q58)

b) Why not?
   1. Health problems
   2. Pregnancy
   3. Other reason:.................................................................
   4. No answer

   -> go to Q60)

**Q58)**

What type of job are you looking for?

1. Economic sector and job description
2. No answer

**Q59)**

a) How are you looking for a job?  
   Interviewer: more than one answer possible
   1. Walk-in application
   2. Social services
   3. Job agency
   4. Formal job application
   5. Informal via family or acquaintance
   6. Other:.................................................................
   7. Don't know / No answer

   -> go to Q60)

b) Is this job agency located in your neighborhood?
   1. Yes

   -> go to Q60)
Living in concentrated poverty

O 2) No  -> go to Q60)
O 3) No answer  -> go to Q60)

Q50)
c) Does he or she live in your neighborhood?
O 1) Yes
O 2) No
O 3) Don’t know / No answer

O 4) Formal job application  -> go to c)
O 5) Informal via family or acquaintance  -> go to d)
O 6) Other…………………………………  -> go to Q70)
O 7) Don’t know / No answer  -> go to Q70)

b) Was this job agency located in your neighborhood?
O 1) Yes  -> go to e)
O 2) No  -> go to e)
O 3) Don’t know / No answer  -> go to Q70)

Q60)
a) What is your highest educational degree?
O 1) Have not finished elementary school  -> go to Q61)
O 2) Elementary school  -> go to Q61)
O 3) Mavo / Vmbo  -> go to Q61)
O 4) Havo / Mbo / VWO  -> go to Q61)
O 5) HBO / WO  -> go to Q61)
O 6) Education abroad  -> go to b)
O 7) Don’t know  -> go to Q61)
O 8) No answer  -> go to Q61)

b) At what age did you finish this degree?…………………..

Q61)

Q60)

a) What is your highest educational degree?
O 1) Have not finished elementary school  -> go to Q61)
O 2) Elementary school  -> go to Q61)
O 3) Mavo / Vmbo  -> go to Q61)
O 4) Havo / Mbo / VWO  -> go to Q61)
O 5) HBO / WO  -> go to Q61)
O 6) Education abroad  -> go to b)
O 7) Don’t know  -> go to Q61)
O 8) No answer  -> go to Q61)

b) At what age did you finish this degree?…………………..

Q61)

Did you work in the past?
O 1) Yes
O 2) No  -> go to Q70)
O 3) No answer  -> go to Q70)

LAST JOB

Q62)
a) What was your last job?
O 1) Economic sector and job description……………………………………
O 2) No answer

b) How many hours did you work? .............................  (No answer= 99)

c) How many years did you do this job? .............................  (No answer= 99)

Q63)
d) Did you work in your own neighborhood or elsewhere?
O 1) In the neighborhood
O 2) Elsewhere
O 3) Don’t know / No answer

Q64)
a) What work do you do?
O 1) Economic sector and job description……………………………………
O 2) No answer

b) How many hours a week do you work? .............................  (No answer= 99)

c) How many years have you had this job? .............................  (No answer= 99)

d) Do you work in the neighborhood or elsewhere?
O 1) In de neighborhood
O 2) Elsewhere
O 3) Don’t know / No answer

e) Do you follow any additional educational training?
O 1) Yes
O 2) No
O 3) No answer
f) What type of training?
   O 1) Vmbo
   O 2) Havo / MBO
   O 3) HBO / WO
   O 4) Certificate training
   O 5) Other: .

Q65) At what age did you finish this degree? 

Q67) Is this your first job?
   a) No 
   b) Yes 
   c) Don't know / No answer 

Q68) What was your previous job?
   a) Economic sector and job description 
   b) School 
   c) Did not work due to health problems 
   d) Take care of family 
   e) Other: .

Q69) How did you find your previous job?
   a) Walk-in application 
   b) Social services 
   c) Job agency 
   d) Formal job application 
   e) Informal via family or acquaintance 
   f) Other: .
   g) Don't know / No answer 

Q66) How did you find your current job?
   a) Walk-in application 
   b) Social services 
   c) Job agency 
   d) Formal job application 
   e) Informal via family or acquaintance 
   f) Other: .
   g) Don't know / No answer 

Q68) Was this job agency located in your neighborhood?
   a) Yes 
   b) No 
   c) Don't know / No answer 

Q69) How did you find out about this job opening?
   a) Through relative, friend or acquaintance 
   b) Newspaper / internet, etc. 
   c) Other source: .
   d) Don't know / No answer 

Q69) Did he or she live in your neighborhood?
   a) Yes 
   b) No 
   c) Don't know / No answer 

Q70) Did you live in this neighborhood at that time?
   a) Yes 
   b) No 
   c) Don't know / No answer 

Q66) What is your highest educational degree?
   a) Have not finished elementary school 
   b) Elementary school 
   c) Mavo / Vmbo 
   d) Havo / MBO / VWO 
   e) HBO / WO 
   f) Education abroad 
   g) Other: .
   h) Don't know / No answer 

Q72) Was this job agency located in your neighborhood?
   a) Yes 
   b) No 
   c) Don't know / No answer 

Q73) Don't know 
   Q8) No answer 

PREVIOUS JOB

Q68) What was your previous job?
   a) Economic sector and job description 
   b) School 
   c) Did not work due to health problems 
   d) Take care of family 
   e) Other: .

Q69) How many hours a week did you work? 
   (No answer= 99)

Q70) How many years have you had this job? 
   (No answer= 99)

Q69) Did you work in the neighborhood or elsewhere?
   a) In de neighborhood 
   b) Elsewhere 
   c) Don't know / No answer 

Q69) Did he or she live in your neighborhood?
   a) Yes 
   b) No 
   c) Don't know / No answer 

Q70) Did you live in this neighborhood at that time?
   a) Yes 
   b) No 
   c) Don't know / No answer 

Q72) Was this job agency located in your neighborhood?
   a) Yes 
   b) No 
   c) Don't know / No answer 

Q73) Don't know 
   Q7) No answer 

APPENDICES
Q30) I would like to ask your opinion about a few statements concerning work. Please indicate whether you strongly agree, agree, do not agree or disagree, disagree or strongly disagree.

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Do not agree or disagree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Work is very important to me</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>b. I understand why people won't work for minimum wage if they can get benefits.</td>
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<td></td>
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<tr>
<td>c. Children should stay in school as long as possible in order to get a good job.</td>
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<tr>
<td>d. If someone can’t do their job anymore, for example because of health reasons, they should find another job.</td>
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</table>

TABLE 6

**DAILY ACTIVITIES OTHER HOUSEHOLD MEMBERS**

Read: I have some final questions about the daily activity patterns of your family members.

**Q71)**

a) What does your husband / wife / partner do?
   - O 1) Work
   - O 2) School
   - O 3) Home
   - O 4) Volunteer
   - O 5) No answer

Q72) Are there any other family members who have a job?
   - O 1) Yes
   - O 2) No
   - O 3) Don’t know / No answer

Q73) Report answers in Table 7

a) Who are they?
   - b) What type of work do they do?
   - c) How many hours a week does they work?
   - d) Do they work in the neighborhood?
     - O 1) In de neighborhood
     - O 2) Elsewhere
     - O 3) Don’t know / No answer

TABLE 7

<table>
<thead>
<tr>
<th>a) Employment situation family members</th>
<th>b) Economic sector and job description</th>
<th>c) Hours / week</th>
<th>d) Work in neighborhood?</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.………………………………………</td>
<td>1.………………………………………</td>
<td>1.………………………………………</td>
<td>1.………………………………………</td>
</tr>
<tr>
<td>2.………………………………………</td>
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<tr>
<td>3.………………………………………</td>
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<td>4.………………………………………</td>
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<td>4.………………………………………</td>
<td>4.………………………………………</td>
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<tr>
<td>5.………………………………………</td>
<td>5.………………………………………</td>
<td>5.………………………………………</td>
<td>5.………………………………………</td>
</tr>
</tbody>
</table>
APPENDIX II: Topic list interviews

This is a translation of the topic list used to conduct the qualitative interviews with residents in the low income neighborhood of Transvaal. It should be noted that in translating this list some nuances and terms specific to the Dutch language, culture and institutional setting might be lost. For those interested the Dutch topic list can be provided by the author (e-mail: f.m.pinkster@uva.nl) on request.

Introduction
Before we start I just want to shortly tell you again what we will talk about today. I will try to get a picture of your life in Transvaal, how you like the neighborhood, about your contacts with neighbors and other people in the neighborhood, like friends or family, and about your daily activities. So I am interested in your experiences here in the neighborhood. Of course, anything we talk about is anonymous. If you have any questions during the interview or my questions are not clear, please let me know. Do you have any questions before we start? ...

First I would like to ask you if it is ok if I record our conversation. That way I don't have to write as much while we talk. This recording will only be used by me and will not be given to others. Is that ok? ...

To start, maybe you could shortly introduce yourself, tell me who you are, your age and for example how long you have lived in Transvaal...

PART A. Home and neighborhood

- Residential situation
  - Residential history
  - Current housing situation:
    - Household situation
  - Reasons for moving

- Neighborhood attachment: How do you living in Transvaal?
  - Positive aspects
  - Negative aspects
  - Do you find this neighborhood a good place to raise children?
    - Reasons, ask for examples and own experiences
    - Positive aspects
    - Negative aspects
    - How do your children experience these negative processes?
    - Parental strategies: How do you deal with them?

END INTERVIEW

We are now at the end of the questionnaire. Thanks again for your time. Do you have any questions yourself about what we have discussed?

Interviewer, please report questions below.
Living in concentrated poverty

- Neighborhood social composition: How would you describe the residents in this neighborhood?
- Socio-economic/ethnic composition
- Behavior
- Interaction between residents
- Do you feel at home amongst these residents?

- Wish to move
  - Reasons

PART B. Contacts with neighbors and other residents
- Neighbors
  - Could you tell me who your neighbors are?
  - Household situation, ethnic and socio-economic background
  - What is your relationship with your neighbors?
    - How do you like your neighbors?
    - Whom do you talk to?
    - Examples, i.e. If you think of the last time you talked to a neighbor, who was it and what happened?
    - Examples, i.e. Do you ever help your neighbor with anything? And vice-versa?
- Other residents
  - Are there any other people in the neighborhood that you are in touch with?
  - How did you meet?
  - Where do you meet?
- Neighborhood organizations
  - Are you active in any neighborhood associations?
  - Reasons for involvement

PART C. Composition and locality of social network
- Family
  - Location: Where does your family live?
    - Parents / children / siblings / other family members
  - In case of relatives in the neighborhood
    - Frequency contact
    - Type of contact
    - Importance
    - Examples, i.e. If you think of the last time you talked to a relative in the neighborhood, who was it and what happened?
  - Have any relatives moved away? Why?
- Friends and acquaintances
  - Location: Where do most of your friends live?
    - Mostly outside the neighborhood, equally in the neighborhood and elsewhere or mostly in the neighborhood?
  - Are there any (other) people in the neighborhood with whom you have a good relationship?

PART D. Employment and job search strategies
- If working
  - Type of job
  - Location job
  - Job search strategy
  - Employment history
  - Attitude with respect to work
    - How do you like your job?
    - Is your work important to you? Why?
- If not working:
  - What do you do during the day?
  - Attitude with respect to work: are you looking for work
    - If yes: Job search strategy
      - How important is it for you to find a job?
      - What do you family and friends think about your job?
      - Are there any people who are helping you to find a job?
      - Expectations
    - If no: Why not?
      - What do you family and friends think about this?
      - Expectations: If you were looking for a job, how easy would it be to find one?
  - How do you get an income?
  - Are there people who help you get by?
  - Employment history

- Educational background

- Daily activities family members

Appendices