

Focus Group Procedure

Introducing focus group session

- 1- Use the PowerPoint slides to explain the aim of the study (i.e. developing an oncological module for older Turkish-Dutch and Moroccan-Dutch cancer patients).
- 2- Use the PowerPoint slides to explain the content of the oncological module (i.e. stand-alone module which can be integrated within the *Health Communicator*, consisting of videos informing patients and anamnestic questions).
- 3- Use the PowerPoint slides to explain focus group session. The session will entail four parts.

Part 1: Experiences professionals

Central question: What are your experiences with providing care to older Turkish-Dutch and Moroccan-Dutch cancer patients?

1. What is going well?
2. What is not going well?
3. What are the similarities and differences between this group of patients and patients of other ethnic backgrounds?

Part 2: Information needed by professionals

Central question: What information about patients would be useful for you to be able to improve the provision of care?

1. What information could (not) be included in the pre-consultation questionnaire? Why (not)
2. Should there be a distinction between medical and non-medical questions?

Part 3: Feedback professionals

Central question: What is your feedback on the findings concerning patients' perspective (i.e. unfulfilled instrumental and affective needs)?

1. Patients report unfulfilled instrumental needs (e.g. information about their disease, treatment, side effects, nutrition, alternative medicine, healthcare system, rights). How would you comment on this finding?
2. Patients report unfulfilled affective needs (e.g. possibilities regarding psychosocial support, affective doctor-patient relationship). How would you comment on this finding?

Part 4: Points of improvement

Central question: How could the oncological module (i.e. *Health Communicator*) improve the provision of care?

1. What elements should be included in the oncological module? (e.g. e-mailing function, chat function, videos, QPLs)
2. How should the oncological module be implemented?